**Table 1 - Inflight Satisfaction Score**

Highlighted rows together are primary key

|  |  |  |
| --- | --- | --- |
| Column Name | Data Type | Description |
| flight\_number | Integer | Flight number |
| origin\_station\_code | String | Origin/Departure station code |
| destination\_station\_code | String | Destination/Arrival station code |
| record\_locator | String | PNR unique booking id |
| scheduled\_departure\_date | Date | Flight's scheduled departure date |
| question\_text | String | Survey question |
| score | String | Customer response 0-5 |
| satisfaction\_type | String | 0-3 (Dissatisfied) 4-5(Satisfied) |
| driver\_sub\_group1 | String | food & beverage |
| driver\_sub\_group2 | String | Sub-category within food & beverage |
| arrival\_delay\_minutes | Integer | Delay time at arrival station |
| arrival\_delay\_group | String | Group for delay time |
| cabin\_code\_desc | String | Cabin code description |
| cabin\_name | String | Economy/Economy Plus |
| entity | String | Latin/Domestic/Atlantic |
| number\_of\_legs | Integer | Number of legs in the trip |
| seat\_factor\_band | String | Groups of seat factor. Seat factor is the % of seats filled by revenue passengers in a flight |
| loyalty\_program\_level | String | Mileage Plus Program level; Missing value is for Non-Members |
| generation | String | Customer generation - Silent/GenX… |
| fleet\_type\_description | String | Aircraft type - B737-900/B777-200…. |
| fleet\_usage | String | Mainline/Express - Mainline is operated by United while express is operated by United express Partners |
| equipment\_type\_code | String | 37K / 77U…. |
| ua\_uax | String | UA(Mainline)/ UAX (Express) |
| actual\_flown\_miles | Integer | Distance travelled by the aircraft during the flight |
| haul\_type | String | <500 Miles (Short), 500 - 3000 Miles (Medium), >3000 Miles (Long) |
| departure\_gate | String | Flight departure gate |
| arrival\_gate | String | Flight arrival gate |
| international\_domestic\_indicator | String | International/Domestic |
| response\_group | String | Member/Non-member |
| media\_provider | String | Wi-Fi Provider |
| hub\_spoke | String | Hub or spoke station |